|  |  |
| --- | --- |
|  | Street Address, City, ST ZIP Code  Telephone  Email doxhub.org |

Date

Dear Recipient,

Thank you for your feedback regarding our services. We are regretful about your unsatisfactory experience at our restaurant. It is unfortunate that you did not enjoy the dinner as it was too spicy according to your taste. We are going to make sure that you have no complaints at your next visit. Do give us another chance.

We strive hard for the absolute satisfaction of our customers. Our well-experienced head chef ensures that the quality and taste of food is up to the highest standards. We also take into account special demands so that our clients can have exactly what they want. Therefore, at your next visit, do let us know if you want the level of spices to be mild. You may customize your dish any way you want. We will take care of all your special requests.

Once again, we apologize for your bad experience. Do give us a chance to improve. We look forward to serving you again.

Your Name

Title

Email