**To**

**[The Bank Manager]  
[Bank Name]  
[Address]**

**Re. Complaining the Fraudulent and Unauthorized Transaction W.r.t the Deplorable Demeanor of the Bank Staff from the Branch IOLR Road**

Dear Sir/Madam,

I am writing this letter to bring your kind attention to the matter of fraudulent and unauthorized transactions from my account. I am Noah Salvatore from Nile Street Square Residency. I am an HR officer by profession and keep a saving account in your bank since 2005. I have always been very satisfied with the services provided by your bank.

I always boasted of the bank’s services and security policies, but I am very disappointed with the recent incident and the reaction from the staff of the bank. I encountered a fraudulent transaction from my account which means they were done without my knowledge. I understand that this offense comes under the cyber wing of the law enforcement of the city, but I am here to complain about the uncooperative and rude behavior of the bank’s staff.

I called the bank to enquire about the transaction made but the person on the phone was very unresponsive and uncommunicative. The person was Relationship Manager in the bank, and he was very uncooperative in this regard. I strongly berate this deplorable demeanor which is a discrepancy at the bank’s end.

You can contact me to get more details regarding the matter at [email]. Enclosed are the account details, mobile screenshots, and my documents along with a complaint notice of the identity fraud. I have complained about this to the cyber wing of the law enforcement, and they need your cooperation also.

I hope you will look into the matter and this unsuitable demeanor and the irregular transaction will be settled by cooperating with the Law Enforcement Agencies.

Thank you.

Regards

Noah Salvatore  
P-90 Nile Street Square Residency  
San Diego, CA, USA