**To**

**[The Recipient Name]  
[Business Name]**

**Re. Requesting a Refund of $[X] Overpaid Mistakenly**

Dear [NAME],

This letter has been sent to you to request a refund of $[X] that was overpaid to you mistakenly. I ordered a household item from your online store. There were price differences on your same website. I ordered item no. X. When I received the item, the mentioned price was different. As I have paid more than the actual price, I request you to refund the overpaid amount. I request you to interrogate this matter at a personal level and invigilate the culprits who are befooling the customers.

On [DATE], I order [MENTION THE PRODUCT YOUR ORDERED] from your online store which redirected it to your official website. There were different prices mentioned on the website. When I further delved into it, I estimated that there must be a difference in quality.

Therefore, I ordered the one with a higher price i.e., $[X]. I deposited the amount in the account mentioned by the retailer who was dealing with my purchase. When I received the item, the actual price of the product was $[X] tagged on the product. It clearly means that I was defrauded by the retailer of your company.

Now, I request you to refund the extra amount paid. Otherwise, I will be compelled to direct to the consumer court of law. To avoid any unpleasant outcomes, I request you to refund the overpaid amount immediately. I have enclosed the screenshots of my purchase deal with your retailer, images of the product and its tag, and a copy of the invoice. Thank you.

Regards.

[Your Name]  
[Business Name]